**Registration Policies**

Families are asked to familiarize themselves with our registration policies before completing their camper’s application. Upon submitting their camper’s application, families acknowledge having reviewed these policies.

Any questions about our registration policies can be directed to the Camp Coordinator [Matthew.Brundle@tdsb.on.ca](mailto:Matthew.Brundle@tdsb.on.ca) phone: 647-456-9389

**Program Policy**

Hillside Summer Camp may modify, add, or delete activities from the program based on camper interests and any other unforeseen circumstances.

In the very rare case where a program is cancelled because of low enrollment, we endeavour to give families as much notice as possible. We will transfer campers to another camp program if families are interested and space allows. Otherwise, we will provide you with a full refund.

**“Last Minute Registration” Policy**

**Summer Camp**

Registration closes on June 1st. We are not able to accept last minute registrations for any of our Camp programs. Staff are assigned and schedules developed weeks in advance of our programs, based on number of campers enrolled.

**Refund Policy**

**Summer Camp**

Families can cancel their registration no later than June 1, and receive a refund less a $50 cancellation fee per camper week cancelled. Refunds or credits are not available for any cancellation made after June 1.

**Dismissal Policy**

Hillside Summer Camp has put in place a Code of Conduct that all campers and volunteers are expected to follow. The Camp Administration reserves the right to dismiss a camper who, in their opinion, is a hazard to the safety or rights of others, or who appears to have rejected the reasonable expectations of the Camp as set by the Hillside Summer Camp Code of Conduct. The Code has been adapted from the Ontario Code of Conduct.

Refunds or credits are not available if a camper is dismissed from the summer camp program. Please see the Code of Conduct below.

**Service Fees**

Please note that if your cheque is returned to us by the bank because of insufficient funds, the service charge will be charged to you. We thank you for your cooperation.

**Code of Conduct**

**Respect, civility and responsible citizenship**

All campers, volunteers and staff must:

* respect and follow the law
* demonstrate honesty and integrity
* respect differences in people
* treat one another with dignity and respect at all times, especially when there is disagreement
* make everyone at camp feel welcome and included
* respect the rights of others
* show care and respect for camp property and the property of others
* take the proper steps to help those in need
* respect all members of the school community, especially those in a position of authority
* seek help from camp staff, if necessary, to resolve conflict peacefully
* not use swear words

**Safety**

Campers must not:

* engage in any form of bullying, whether it is in person or through technology, like email or cell phones
* touch people in a way that is unwanted or makes them feel uncomfortable
* bring weapons or threaten to bring weapons to camp
* bring cigarettes, vapes, drugs, or alcohol to Camp
* take things that are not theirs
* hit or hurt someone else, or encourage other people to hit or hurt someone else
* say things that hurt other people or might make people feel uncomfortable
* engage in an activity that compromises the physical or emotional safety of themselves or others
* damage Hillside Property on purpose or by being careless