

A. Y. Jackson

AYJ News Update
September 7th



Good evening AYJ Community,

We wanted to provide an update to today's scheduled student timetable e-mail distribution.

Our School Information Management System which is connected to every school in the TDSB, was operating very slowly today - most likely due to the volume of activity across the Board with this process city-wide. Unfortunately the system demand led to a shut down/crash of the program before we completed the Grade 12 Timetable delivery. We will continue to monitor the system and get those grade 12 student timetables out as soon as possible.

All grade 9 to 11 students and family contacts should have received their timetables at some point today. If you did not see that message pop into your inbox, please check your spam/junk mail or other delivery locations. Students should check their TDSB accounts or login into the TDSB Connects App.

Students in Grades 6-12 can reset their own passwords through the Self-Service Password Reset tool. Details and instructions are available on:

https://tdsb.service-now.com/sp?id=kb_article&sysparm_article=KB0003937&sys_kb_id=e2073d9c1bd8f090b340fd98cc4bcbb1&spa=1

Families of students new to TDSB participating in Virtual Learning will receive an email with the student number, email address and instructions on how to log in.

If you have been receiving these school updates, you would be on the mailing list for the timetable transmission.

For any student who still has not been able to locate their student timetables, please contact the AYJ Main Office via email, share the student name and grade and we will get a soft copy emailed back to you ASAP.

Our hope is that every student will get an electronic version of their timetable by the end of the day tomorrow (Wednesday, September 8th).

Hang in there AYJ,

P

Peter Paputis
Principal
AY Jackson SS
See the light . . . BE the light!
416-395-3140