Steps to Address Your Questions and Concerns

The TDSB wants to hear your questions and concerns, and makes every effort to address them as quickly as possible. Below is the best way to talk to us, and who you should reach out to and when. In any situation, your child’s classroom teacher is the first point of contact, followed by the school’s Principal/Vice Principal, the school superintendent and your Trustee.

1. Classroom Teacher
   The first place to go about any classroom-related question or concern is your classroom teacher. They can help you with:
   - Any questions about the classroom
   - Classroom rules and consequences
   - Homework and assignments

2. School Principal
   If you would like more information or if you have questions that are beyond the classroom, talk to your school principal. They can help with:
   - Concerns about an individual school
   - Student registration
   - Student schedules
   - Student suspensions
   - Report card concerns
   - Code of Conduct
   - Safety and security
   - Budget and fundraising
   - School Council

   Broadlands School Principal Mark Duwyn  (416) 395-2090
   Broadlands School Vice-Principal Malini Hyland  (416) 395-2090

3. School Superintendents
   Superintendents are responsible for a Network of Schools. They support school staff and can be contacted if you have questions that have not been answered or for help with:
   -Alternate attendance request
   -Suspension appeals

   Broadlands School Superintendent Curtis Ennis  (416) 395-8819

4. Trustees
   Trustees are your elected community officials. They are available to help you with the following areas of the TDSB:
   - Concerns about your community
   - Ideas and suggestions for the Board
   - Items on Board Agendas
   - Board policies under review
   - Board budget
   - Collective bargaining

   Broadlands School Trustee Ken Lister  Ken.Lister@tdsb.on.ca

Adapted from: http://www.tdsb.on.ca/contactus/stepsaddressquestionconcerns.aspx