

Steps to Address Your Questions and Concerns

The TDSB wants to hear your questions and concerns, and makes every effort to address them as quickly as possible. Below is the best way to talk to us, and who you should reach out to and when. In any situation, your child's classroom teacher is the first point of contact, followed by the school's Principal/Vice Principal, the school superintendent and your Trustee.

1

Step
One

Classroom Teacher

The first place to go about any classroom-related question or concern is your classroom teacher. They can help you with:

- Any questions about the classroom
- Classroom rules and consequences
- Homework and assignments

2

Step
Two

School Principal

If you would like more information or if you have questions that are beyond the classroom, talk to your school principal. They can help with:

- Concerns about an individual school
- Student registration
- Student schedules
- Student suspensions
- Report card concerns
- Code of Conduct
- Safety and security
- Budget and fundraising
- School Council

Broadlands School Principal Mark Duwyn (416) 395-2090

Broadlands School Vice-Principal Malini Hyland (416) 395-2090

3

Step
Three

School Superintendents

Superintendents are responsible for a Network of Schools. They support school staff and can be contacted if you have questions that have not been answered or for help with:

- Alternate attendance request
- Suspension appeals

Broadlands School Superintendent Curtis Ennis (416) 395-8819

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Step
Four

Trustees

Trustees are your elected community officials. They are available to help you with the following areas of the TDSB:

- Concerns about your community
- Ideas and suggestions for the Board
- Items on Board Agendas
- Board policies under review
- Board budget
- Collective bargaining

Broadlands School Trustee Ken Lister Ken.Lister@tdsb.on.ca