Managing Test Anxiety: Ideas for Students

Tests and quizzes are more widely used in schools than ever. Teachers rely on written examinations to show whether students have learned the information presented in the course. Colleges and universities evaluate applicants' performance on entrance examinations such as the Scholastic Aptitude Test (SAT) to judge whether these applicants are likely to be successful in their programs.

With so much depending on test results, it is no wonder that students often become anxious about taking tests. But don't worry! You can master test-anxiety and improve your performance on exams by following a simple plan: develop good study habits, use effective techniques to memorize content, take steps to reduce test anxiety, and take advantage of smart strategies when taking the test. Read through the tips below for ideas that you can use:

Effective Study Habits

It is not enough just to schedule lots of study time. You also need to make sure that you use effective study techniques. Some smart study tips are to:

- Create a quiet, neat study area. Distractions and clutter interfere with studying. Select a quiet spot where you are unlikely to be interrupted and organize it so that you can study efficiently. If space is cramped at home, use a corner of the local library or other suitable spot as your 'study haven.'
- Study from good notes. Your study sessions will be productive only if you are studying from a legible and complete set of notes. If your notes are incomplete, see if your teacher has a loaner set of master class notes that you can review to get the missing information. Or ask a classmate who takes thorough notes if you can borrow them.
- Use bits of unexpected free time to study. Carry 'pocket work' with you to review whenever you have a few minutes of free time. For example, have a set of index cards with course notes on hand that you can conveniently pull out and look at during spare moments.
- Make a study schedule to avoid 'time-drains'. People often don't realize how much time they spend on activities such as watching TV, surfing the Internet, talking with friends on the phone, and so on. If we aren't careful, though, we may discover that our leisure activities 'drain away' time that could have been better used for study. Create a general study schedule, with time set aside for fun activities. Then be sure to limit those fun activities to the time allotted.
- Take advantage of your peak energy levels. Pick the time of day when you tend to have the most energy and try to schedule your study sessions at this time. Also, study your most difficult or challenging material first, while you are still fresh. When you study at the same time each day, you will also find that studying begins to turn into a habit!
- Create a study group. Gather together classmates to form a study group. Groups can make studying more fun. Another advantage of groups is that its members can consult multiple sets of notes whenever a course concept is unclear. (Just be sure that your group takes studying seriously and

doesn't spend too much time socializing!)

- Teach content as a 'learning check'. A very effective way to check whether you have learned course content is to try to teach that information to another person (e.g., to a study partner). The challenge of having to put key concepts into your own words and make them understandable to others will quickly reveal whether you have truly mastered that information.
- Recite information aloud. One study trick is to recite important information aloud. As you say the information, you also hear yourself saying it. These two channels for language, speaking and hearing, help to embed the information in your memory.
- Pose difficult questions. When studying, stop every so often and ask yourself, "What question(s) or problem type(s) am I most afraid will be on the test?" Your answer will give you a valuable hint about what parts of the course content you still find difficult and should spend the most time studying.
- Don't forget to review previously learned material. As you study, you start to learn the material. But a single pass through your notes is usually not enough to cement learning. During each study period, set aside time (e.g., at the start of the session) to review previously learned information or concepts. Remember, review, review!
- Avoid cram sessions. Pulling all-night study sessions only tires you out and leaves you exhausted on the day of the test. (And people seldom think clearly when they are tired...) Rather than cramming your review into one or two marathon sessions, break your study up into short periods and study more frequently. Also, start studying early in the course, well before the first test, to give yourself a head start in learning the material.
- Reward yourself. Select an activity that you find rewarding (e.g., watching a favorite videotape, going for a walk, calling a friend). Set a contract with yourself to complete a set amount of studying (e.g., to study chemistry for 90 minutes). If you have met your short-term study goal at the end of the study period, give yourself the reward.

Tips to Memorize Content

The best way to remember information from your notes or reading is to set aside enough time to study it well. Some tips for memorizing information are to:

Read and review using SQ3R. The SQ3R approach is a structured, thorough method for learning the content of a book chapter or section: (1) Survey the chapter, to get an overview of what it contains. Read through the chapter summary and all headings. Also, briefly take note of figures, tables, and illustrations. (2) Create Questions based on each of the chapter headings. The questions should be similar to those that you might find on a test. (3) Read through the chapter. As you read, do your best to answer the questions that you developed. (4) Recite the questions. From memory, verbally answer each question. (Hint: You can learn even more effectively if you write down your answers. Your responses can be written as single words or short phrases so long as they capture the main content of the answer.) (5) Review your answers. Compare your responses to the information in the text to make sure that your answers are complete and accurate.

- Make up flashcards. To memorize vocabulary, write the key word or term on one side of an index card and the definition on the other side. To review, read off the word and recite the definition from memory before flipping the card over and checking your answer. Then review the cards again, this time reading the definitions and recalling the key word or term from memory. To memorize other information, copy a fact or concept on one side of the card and a 'test' question matching the concept on the card's flip side. To review, read off each question and attempt to recall the answer before flipping the card over to check your work.
- Create acronyms or acrostics. When you want to remember words or concepts in sequence, you can sometimes combine the first letters of the words into an acronym. For example, the color spectrum of visible light is: Red-Orange-Yellow-Green-Blue-Indigo-Violet. Generations of students have memorized this sequence as the acronym (and fanciful name) ROY G. BIV.

An acrostic is a sentence made up of words whose initial letters are memory cues. For example, biology classifies living organisms according to their place in the following categories: Kingdom-Phylum-Class-Order-Family-Genus-Species. Many students have memorized this sequence using the sentence, "King Phillip Came Over From Germany Swimming."

- Use visualization tricks. Because we often think in pictures, we can use our 'mind's eye' to help to memorize information as mental images. (Hint: Silly images can often make the information even easier to recall!) Here are a couple of ideas for memorizing a list of words or key terms:
 - Chaining. First, think of an object to represent each word or term that you must commit to memory.
 Then construct a mental 'chain' that connects the objects in a short sequence. If, for example, you
 wanted to memorize the first four planets (Mercury, Venus, Earth, Mars), you might visualize a
 winged god (Mercury) planting a Venus flytrap in a pile of earth and surrounding it with Mars bars.
 - 2. Familiar places. Select a location that is quite familiar to you (e.g., your house or apartment). Next, think of an object to represent each word or term that you must commit to memory. Then mentally 'place' the objects at various places in the location. If you wished to remember the first four planets, for example, you might first pick your kitchen as a familiar location. Then you might imagine that a statue of Mercury is sitting on the stove, a Venus flytrap is sitting in the sink, a pile of earth is spilled on the floor, and two Mars bars are sitting on the counter.

Tips to Reduce Anxiety About Tests

A little nervousness before a test can be good. It motivates us to work hard and put forth our best effort on the examination. When we become too anxious, though, that anxiety can undermine our confidence and interfere with our ability to solve problems. Some tips to reduce test anxiety are to:

Remember to take care of yourself first. You should be sure to eat healthy foods and to get enough sleep before a test. After all, sleepy, hungry people are not in the best frame of mind to perform well on tests! You may also want to engage in moderate physical activity or exercise prior to taking the test to reduce body tension. A student who gets a full night's sleep, goes for a jog, and eats a balanced breakfast prior

to the test will improve the odds of doing his or her best on an examination and avoiding the 'testing iitters.'

- Take practice exams. People are less likely to become anxious when doing something that is familiar. If your instructor gives you the opportunity to take practice exams, take advantage of the opportunity to study the tests and become familiar with their format and style. During a study period, take the practice exam under the same conditions that you would take the real exam. (For example, if notes are not allowed during the test, do not look at your notes when taking the practice exam. If the test is timed, observe the same time limit when completing the practice exam.)
- Come prepared. Arrive at the test site early. Make a special effort to bring all materials, including extra pens, pencils, paper, etc. By showing up on time and prepared, you will not have to waste valuable energy worrying about small details and become distracted from the real goal: doing your best.
- Make an effort to relax periodically during the test. During a test, you may feel yourself becoming tense or nervous. Whenever you feel the tension building, take a brief relaxation break, using whatever method works for you. Here are some simple relaxation ideas:
 - Take several deep breaths, exhaling slowly after each one. Visualize the tension draining from your body as you breathe out.
 - o Tense your muscles and hold for 5 seconds, then relax. Repeat 3 times.
 - o Think of a peaceful, quiet setting (e.g., the beach). Imagine yourself calm and relaxed in that setting.
- Engage in positive self-talk. Replace irrational negative thinking with positive self-talk. When you have studied hard for a test, for example, your confidence will be shaken if you think negative thoughts such as "I don't have a chance of passing this exam!" Instead, adopt an upbeat but realistic attitude: "I prepared carefully for this test. If I do my best, I have a good chance of passing it." One more tip: If your friends are nervous about the test, try to avoid talking with them about it. You don't want their anxiety to rub off on you!

Effective Test-Taking Strategies

Become familiar with the test that you are about to take and have a mental plan for how you will spend your time most productively during the examination. If you follow a positive plan of action as you take the test, you will be less likely to feel helpless or to be preoccupied with anxious thoughts. Here are some useful test-taking strategies:



- Listen carefully to directions. Make a point to listen closely to any test directions that are read aloud. Read through written directions at least twice before starting on a test section to ensure that you do not misinterpret them. Hint: If you are confused or unsure of the test directions, ask the teacher or test proctor to explain or clarify them. It is better to seek help to clear up any confusion that you may have than to run the risk of misunderstanding the directions and completing test items incorrectly.
- Perform a 'brain dump'. At the start of the test, write down on a sheet of scrap paper any facts or key information that you are afraid that you might forget. This 'brain dump' will help you to feel less anxious

- about forgetting important content. Plus, you can consult this sheet of information as a convenient reference during the test.
- Preview the test. Look over the sections of the test. Think about the total amount of time that you have to complete the test. Look at the point values that you can earn on each section of the examination. Budget your total time wisely so that you don't spend too much time on test sections that contribute few points to your score.
- Multiple-choice: Don't get sidetracked looking for patterns of answers. Some people claim that students can do better on multiple-choice tests if they look for patterns in the answers. For example, the advice is often given that, on questions with four possible answers, teachers most frequently choose "C" as the correct response. In rare cases, such patterns may actually exist—but it is never a reliable strategy to count on tricks and short cuts to do well on a test. Instead, your best bet is to study hard and rely on your own knowledge of the subject to do well.
- Multiple-choice: Don't rush. On multiple-choice items, force yourself to read each possible choice carefully before selecting an answer. Remember, some choices appear correct at first glance but turn out to be wrong when you take a closer look.
- Essay questions: Underline key terms. Before writing your essay, it is a good idea to underline important terms that appear in the test question as a check on your understanding. Words such as compare, contrast, discuss, and summarize will give you clear direction on the form that your essay should take and the content that it should include.
- Essay questions: Outline your answer before you write it. No teacher wants to read a rambling essay that fails to answer the test question. You can improve the quality of your essay by first organizing your thoughts into a brief outline on scrap paper before you write it. Even a few short minutes of planning time can significantly improve the readability and organization of your essays. And don't forget to write neatly!
- When in doubt...guess! If the test does not penalize guessing, be sure that you write in a response for each test item, even if you don't know the answer.
- Skip difficult items until last. On timed tests, you should avoid getting bogged down on difficult items that can cause you to use up all of your time. Instead, when you find yourself stumped on a tough test item, skip it and go on to other problems. After you have finished all of the easiest test items, you can return to any skipped guestions and try to answer them.
- Use leftover time to check answers. If you finish a test early, use the remaining time to check your answers. On multiple choice items, check to see that you answered all questions. Reread each written response to make sure that it makes sense, uses correct grammar, and fully answers the question.

References

Boyd, R.T.C. (1988). Improving your test-taking skills. ERIC Digest Number 101. Retrieved 9 May 02 from: http://ericae.net/edo/ed302558.htm

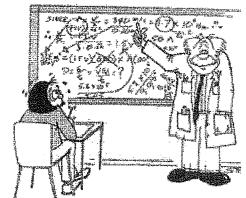
Hayes, J.R., (1989). The complete problem solver. Mahwah, NJ: Lawrence Erlbaum Associates.

Hopper, C. (1998). Practicing college study skills. Boston: Houghton Mifflin.

Managing Test Anxiety

What does test anxiety feel like?

- Some students experience mainly physical symptoms, such as headaches, nausea, faintness, feeling too hot or too cold, etc.
- Others experience more emotional symptoms, such as crying easily, feeling irritable, or getting frustrated quickly.
- A major problem of test anxiety can be its effect on thinking ability; it can cause a person to 'blank out' or have racing thoughts that are difficult to control.
- Western students are strongly encouraged to seek assistance in
 the Student Development Centre if you experience interfering levels of anxiety prior to and/or during tests and exams; if you are not a Western student, speak with a counsellor or physician about support services.



What can you do to control test anxiety?

- Be well prepared for the test.
- Include as much self-testing in your review as possible.
- Maintain a healthy lifestyle: get enough sleep, good nutrition, exercise, some personal "down" time, and a reasonable amount of social interaction.
- As you anticipate the exam, think positively, e.g., "I can do OK on this exam. I've studied and I know my stuff."
- Engage in "thought stopping" if you find that you are worrying a lot, comparing yourself to your peers, or thinking about what others may say about your performance on this exam.
- Before you go to bed on the night before the exam, organize anything that you will need for the exam pen, pencil, ruler, eraser, calculator, etc. Double check the time of the exam and the location.
- Set the alarm clock and then get a good night's sleep before the exam.
- Get to the exam on time not too late but not too early.
- Be cautious about talking to other students about the exam material just before going into the exam, especially if this will make you more anxious.
- Sit in a location in the exam room where you will be distracted as little as possible.
- As the papers are distributed, calm yourself by taking some slow deep breaths.
- Make sure to carefully read any instructions on the exam.
- As you work on the exam, focus only on the exam, not on what other students are doing or on thinking about past exams or future goals.
- If you feel very anxious in the exam, take a few minutes to calm yourself. Stretch your arms and legs and then relax them again. Do this a couple of times. Take a few slow deep breaths. Do some positive internal self-talk; say to yourself, "I will be OK, I can do this."
- If the exam is more difficult than you anticipated, try to focus and just do your best. It might be enough to get you through with a reasonable grade.
- When the exam is over, treat yourself. If you don't have any other commitments, maybe you can take the night off. If you have to study for other exams you may have to postpone a larger break, but a brief

break may be the "pick up" that you need.

Your Study Guides and Strategies starts here!

Testing with success series

Overcoming test anxiety

Most students experience some level of anxiety during an exam

However, when anxiety affects exam performance it has become a problem.

General preparation/building confidence:

Review your personal situation and skills

Academic counselors can help you in these areas, or refer to our Guides on the topic:

Developing good study habits and strategies (a link to our directory)

Managing time

(dealing with procrastination, distractions, laziness)

Organizing material to be studied and learned

Take a step by step approach to build a strategy and not get overwhelmed

Outside pressures

success/failure consequences (grades, graduation), peer pressure, competitiveness, etc.

Reviewing your past performance on tests

to improve and learn from experience

Test preparation to reduce anxiety:

Approach the exam with confidence:

Use whatever strategies you can to personalize success: visualization, logic, talking to your self, practice, team work, journaling, etc.

View the exam as an opportunity to show how much you've studied and to receive a reward for the studying you've done

Be prepared!

Learn your material thoroughly and organize what materials you will need for the test. Use a checklist

Choose a comfortable location for taking the test

with good lighting and minimal distractions

Allow yourself plenty of time,

especially to do things you need to do before the test and still get there a little early

Avoid thinking you need to cram just before

Strive for a relaxed state of concentration

Avoid speaking with any fellow students who have not prepared, who express negativity, who will distract your preparation

A program of exercise

is said to sharpen the mind

Get a good night's sleep

the night before the exam

Don't go to the exam with an empty stomach

Fresh fruits and vegetables are often recommended to reduce stress.

Stressful foods can include processed foods, artificial sweeteners, carbonated soft drinks, chocolate, eggs, fried foods, junk foods, pork, red meat, sugar, white flour products, chips and similar snack foods, foods containing preservatives or heavy spices

Take a small snack, or some other nourishment

to help take your mind off of your anxiety.

Avoid high sugar content (candy) which may aggravate your condition

During the test:

Read the directions carefully

Budget your test taking time

Change positions to help you relax

If you go blank, skip the question and go on

If you're taking an essay test

and you go blank on the whole test, pick a question and start writing. It may trigger the answer in your mind Don't panic

when students start handing in their papers. There's no reward for finishing first

Use relaxation techniques

If you find yourself tensing and getting anxious during the test:

Relax; you are in control.

Take slow, deep breaths

Don't think about the fear

Pause: think about the next step and keep on task, step by step

Use positive reinforcement for yourself:

Acknowledge that you have done, and are doing, your best

Expect some anxiety

It's a reminder that you want to do your best and can provide energy

Just keep it manageable

Realize that anxiety can be a "habit"

and that it takes practice to use it as a tool to succeed

After the test, review how you did

List what worked, and hold onto these strategies

It does not matter how small the items are: they are building blocks to success

List what did not work for improvement

Celebrate that you are on the road to overcoming this obstacle

Check out local centers and resources in your school for assistance!

If you are aware that you have a problem with test anxiety,

be sure your teacher or instructor knows before any testing begins (and not the hour before!).

There may be other options to evaluate your knowledge or performance within the subject matter.

See also:

Test Anxiety, Counseling Services, University at Buffalo, State University of New York

Virtual Handouts: Test Anxiety, University Counseling Center, George Washington University

Test taking strategies:

Mastering one test | General test preparation | Anticipating test content |

Review tools for tests | Overcoming test anxiety | Organizing for test taking | Cramming | Emergency test preparation