



Self Service Password Reset Registration Guide

Did you know?

You can now reset your password or unlock your account 24/7 without help from a teacher?

Getting Started

The next time you sign in to Brightspace, follow the instructions below to register:

Sign In

1

tdsb

Sign in

firstname.lastname@student.tdsb.on.ca

Next

More Information

2

tdsb

More information required

Your organization needs more information to keep your account secure

Next

Choose a method

3

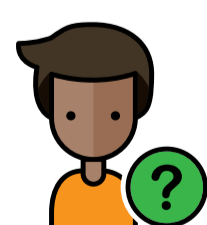
Microsoft Authenticator

Start by getting the app

I want to set up a different method

Next

a



Security Questions

Select and answer 1 of 5 questions.

c



Alternative Email

Verification code delivered to your personal email address.

b



Phone

Verification code delivered by text or phone call.

d



Authenticator App

Enter a time based verification code.

IT Services

Connect • Discover • Learn • Create



Contact Us

416-396-9100 • tdsb.on.ca > Student Virtual Learning IT Support